



WITHDRAWAL REQUEST MANUAL

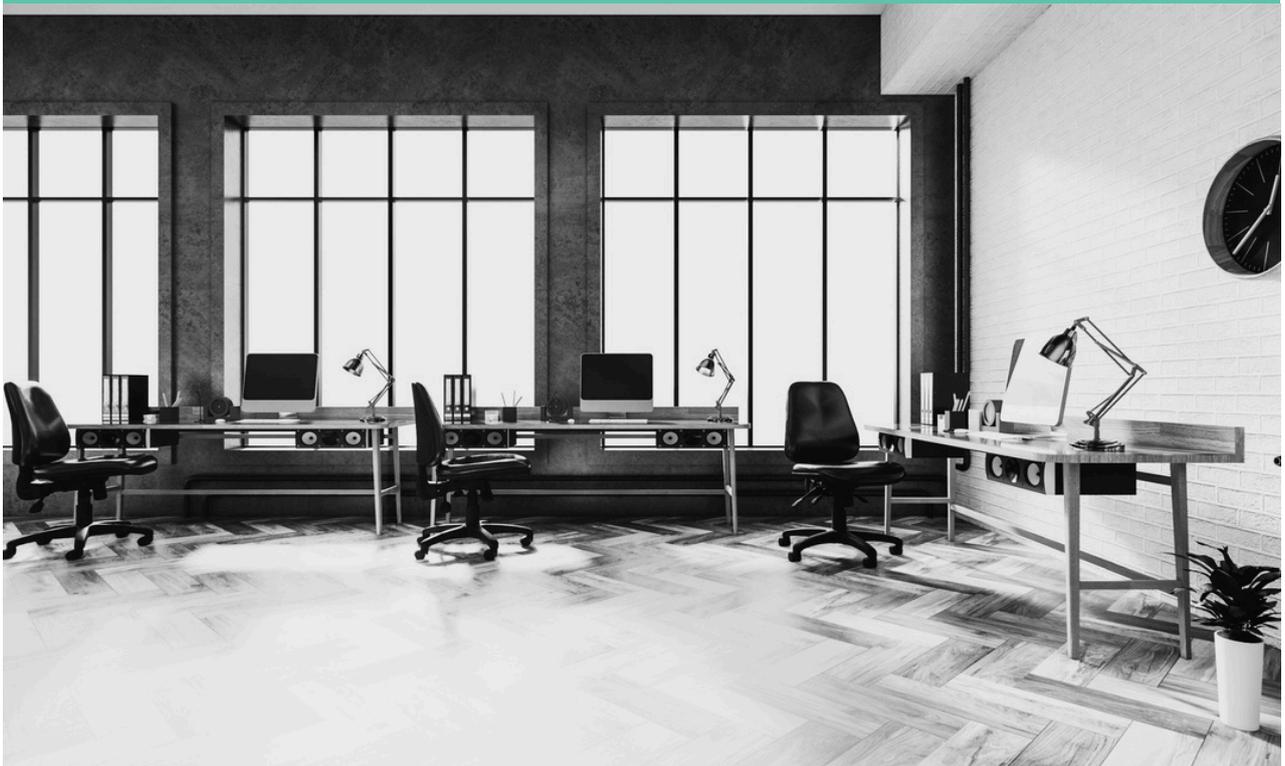
Mobile Version



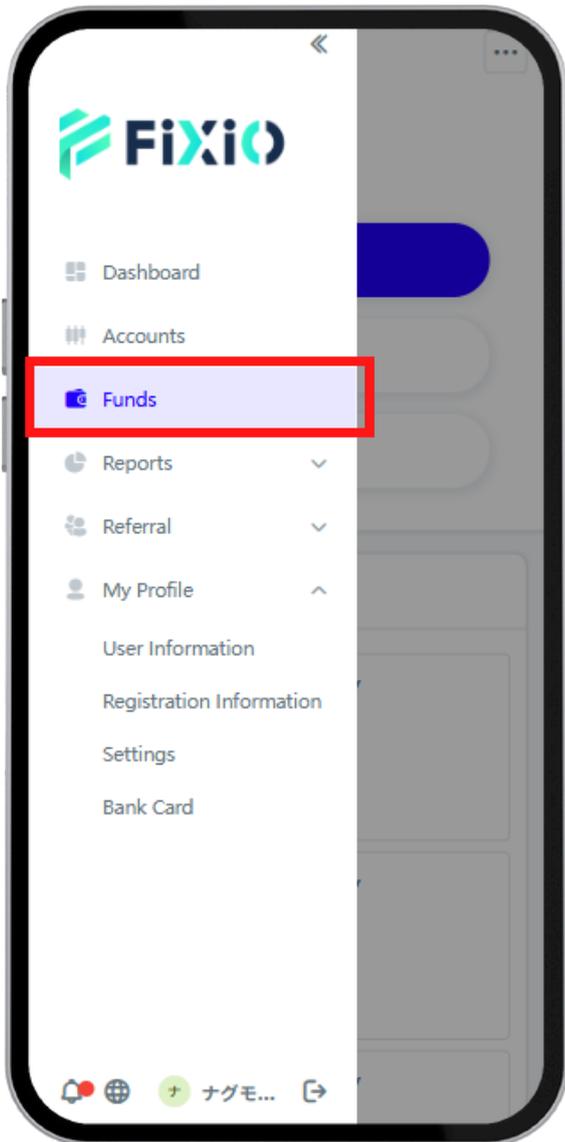


Table of Contents

- 1** — **Start of Withdrawal Request**
- 2** — **Register Withdrawal bank account information**
- 3** — **Confirm deposit request details**
- 4** — **Withdrawal Request completed**
- 5** — **Check Withdrawal history**



Initiate Withdrawal Request



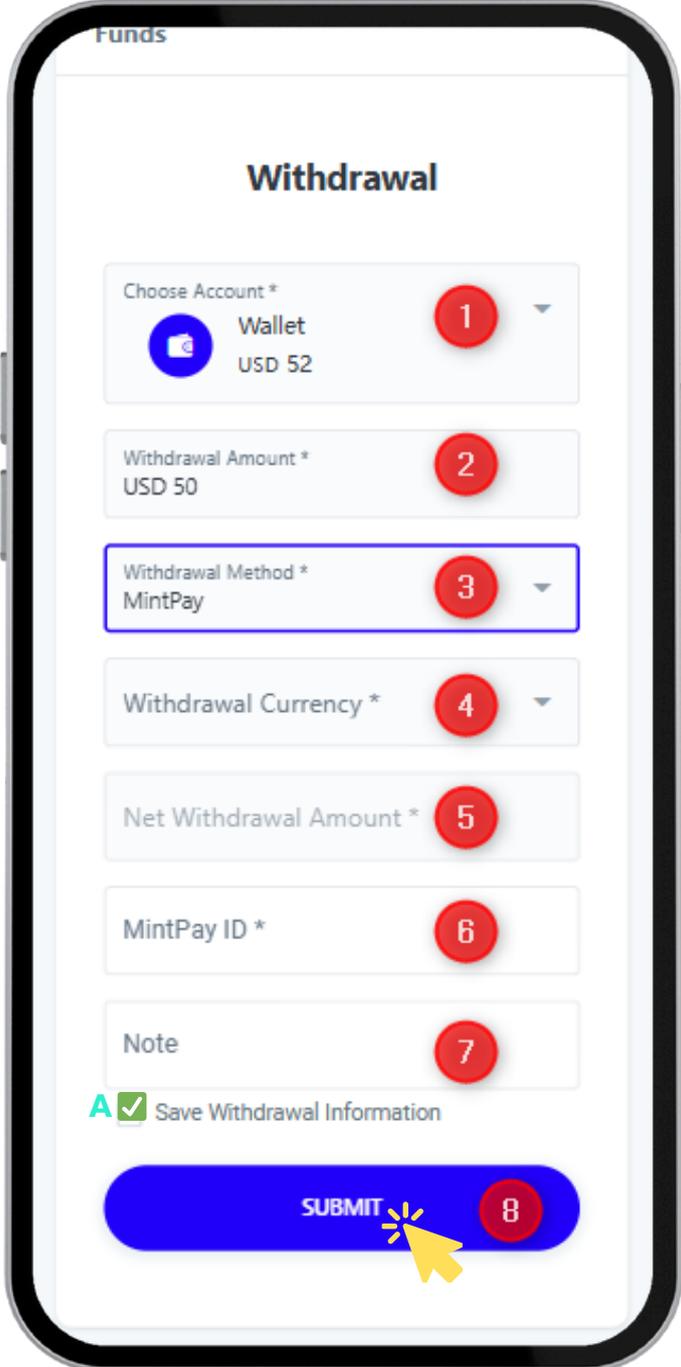
① Tap **"Funds"** from the side navigation.



② Click the **"Withdraw"** button.

How to Request a Withdrawal via MintPay

- ① Select the **"Wallet"** or **"Trading Account"** for the withdrawal request.
 - ② Enter the **"Withdrawal Amount."**
 - ③ Select **"MintPay."**
 - ④ Select the **"Withdrawal Currency."**
 - ⑤ If the currency of the desired withdrawal account differs from the withdrawal currency, it will be automatically converted here.
 - ⑥ If you selected MintPay, please enter your **"MintPay ID."**
 - ⑦ It is okay to leave it blank.
 - ⑧ After confirming the withdrawal request details, click **"Submit."**
- This completes the withdrawal request.



Funds

Withdrawal

Choose Account * 1
Wallet USD 52

Withdrawal Amount * 2
USD 50

Withdrawal Method * 3
MintPay

Withdrawal Currency * 4

Net Withdrawal Amount * 5

MintPay ID * 6

Note 7

A Save Withdrawal Information

SUBMIT 8

A) If you want to register it as a withdrawal destination account, you can check the box and save it.

How to Request a Withdrawal via Cryptocurrency

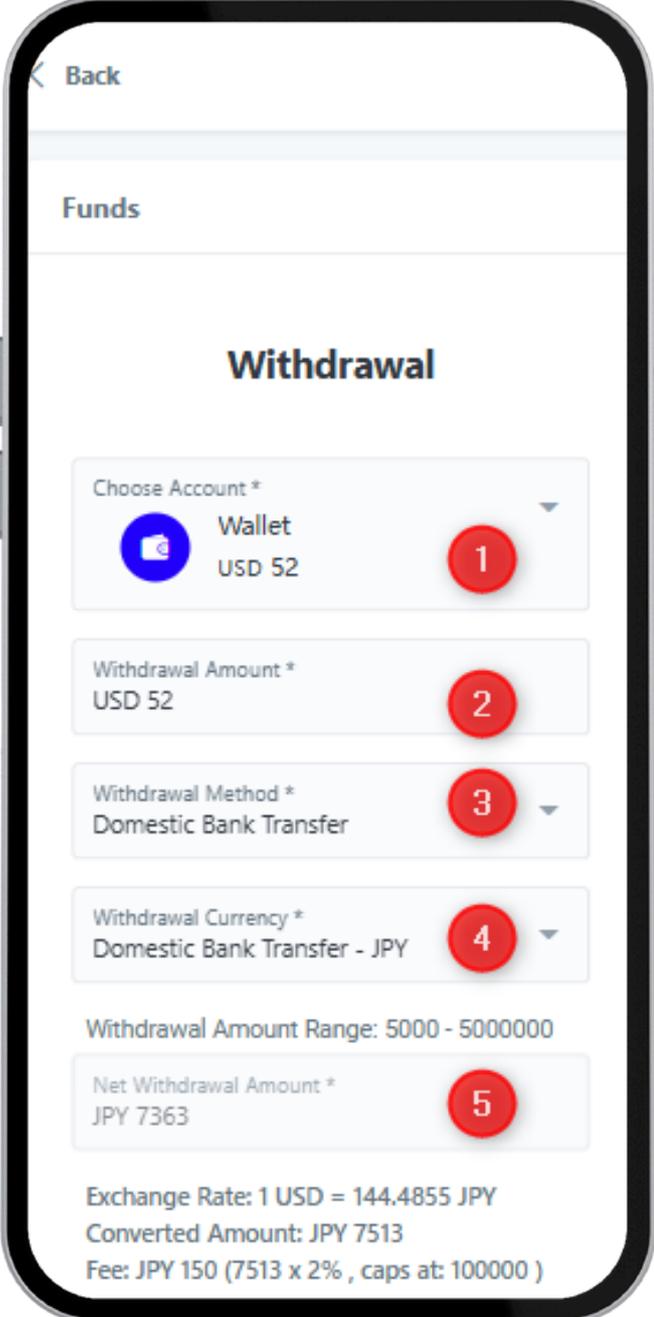
- ① Select the **"Wallet"** or **"Trading Account"** for the withdrawal request.
 - ② Enter the **"Withdrawal Amount."**
 - ③ Select **"USDT, XRP, or BTC."**
 - ④ Select the **"Withdrawal Currency."**
 - ⑤ If the currency of the desired withdrawal account differs from the withdrawal currency, it will be automatically converted here.
 - ⑥ Please enter the recipient's wallet address.
 - ⑦ It is okay to leave it blank.
 - ⑧ After reviewing the withdrawal request details, click **"Confirm."**
- This completes the withdrawal request.

 Save Withdrawal Information'. At the bottom, there is a blue 'SUBMIT' button with a red callout 8." data-bbox="584 231 992 820"/>

A) If you want to register it as a withdrawal destination account, you can check the box and save it.

How to Request a Withdrawal via Domestic Bank Transfer

- ① Select the **"Wallet"** or **"Trading Account"** for the withdrawal request.
- ② Enter the **"Withdrawal Amount."**
- ③ Select **"Domestic Bank Transfer."**
- ④ Select the **"Withdrawal Currency."**
- ⑤ If the currency of the desired withdrawal account differs from the withdrawal currency, it will be automatically converted here.



The screenshot shows the 'Withdrawal' screen in the Fixio mobile app. The screen is titled 'Withdrawal' and has a 'Back' button at the top left. Below the title, there are five main input fields, each with a red circular number indicating the step:

- 1** Choose Account *: Wallet (USD 52)
- 2** Withdrawal Amount *: USD 52
- 3** Withdrawal Method *: Domestic Bank Transfer
- 4** Withdrawal Currency *: Domestic Bank Transfer - JPY
- 5** Net Withdrawal Amount *: JPY 7363

Below these fields, the 'Withdrawal Amount Range' is shown as 5000 - 5000000. At the bottom, the exchange rate and fee information are displayed:

Exchange Rate: 1 USD = 144.4855 JPY
Converted Amount: JPY 7513
Fee: JPY 150 (7513 x 2% , caps at: 100000)

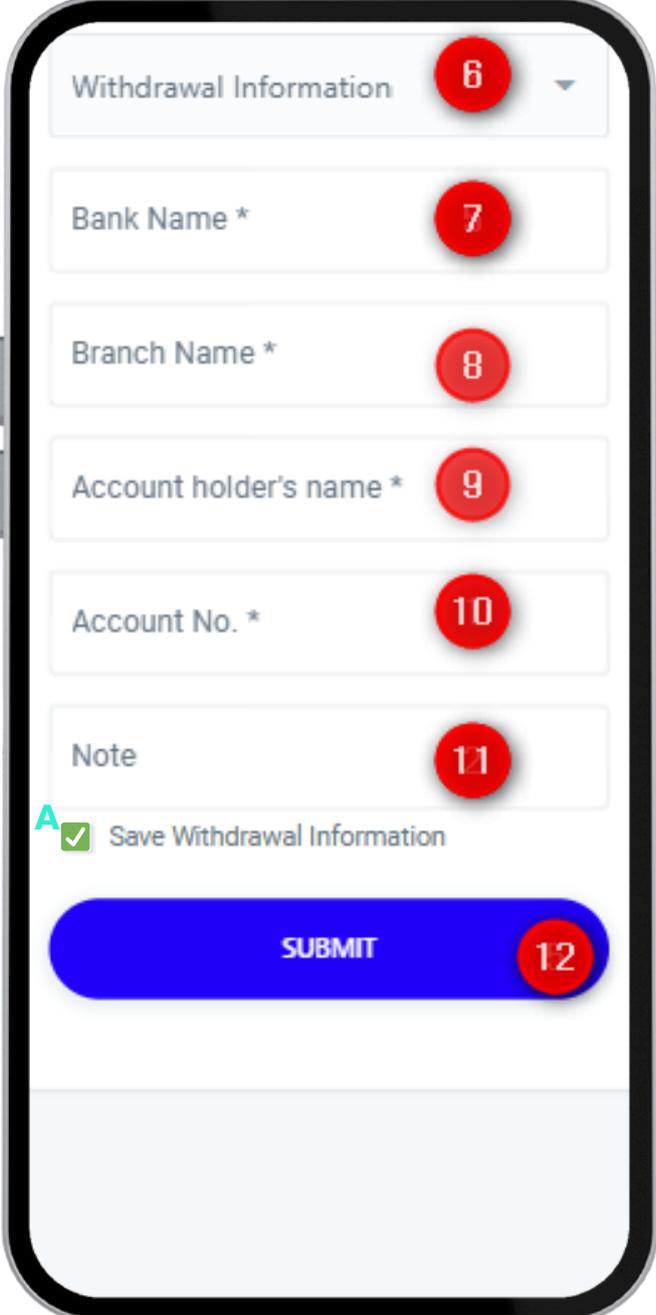
How to Request a Withdrawal via Domestic Bank Transfer

⑥~⑩ Please enter the bank transfer recipient information correctly.

⑪ It is okay to leave it blank.

⑫ After confirming the withdrawal request details, click **"Submit."**

This completes the withdrawal request.

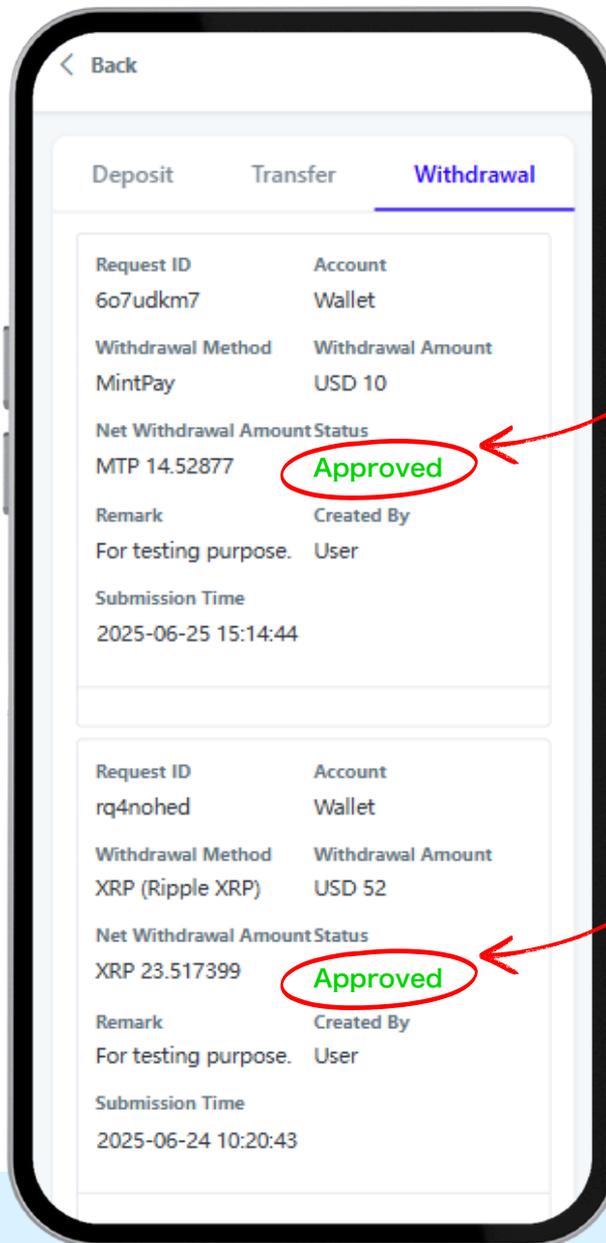


The screenshot shows a mobile application interface for requesting a withdrawal via domestic bank transfer. The form is titled "Withdrawal Information" and includes the following fields and options:

- Withdrawal Information** (6): A dropdown menu.
- Bank Name *** (7): A text input field.
- Branch Name *** (8): A text input field.
- Account holder's name *** (9): A text input field.
- Account No. *** (10): A text input field.
- Note** (11): A text input field.
- Save Withdrawal Information** (11): A checkbox with a green checkmark.
- SUBMIT** (12): A blue button.

A) If you want to register it as a withdrawal destination account, you can check the box and save it.

Completion of Withdrawal Request



Withdrawal Completed

Withdrawal Completed

Notes

You will be redirected to the withdrawal history page. If the status of your withdrawal request shows "**Approved**," the withdrawal is complete.



Customer Support Contact



Official LINE

@831swgqu



E-mail

support@fixiomarkets.com



Official Website

www.fixiomarkets.com



Head Office Location

Balmoral Dev # 4, Sanford Drive, Nassau, Bahamas



Live Chat



Live chat is
[Click here](#)

